

## **HEALTH & SAFETY PRECAUTIONS**

Cleanliness and hygiene have always been a central concern for our establishment. The health crisis we have gone through has made it necessary to reinforce the rules of hygiene as well as the introduction of new precautions.

Thanks to these reassuring protocols, we want to allow you to continue to enjoy the conviviality of our house and the relaxation necessary for your stay.

To protect its customers and its team, our establishment is committed...

## **OUR COMMITMENTS**

**Our staff is trained and supervised according to the latest regulations and recommendations related to our sector of activity.**

A referent is designated in the establishment and is responsible for deploying health safety measures, training staff, enforcing them, responding to checks by the authorities and monitoring the measures imposed by the government, both initial and future measures.

The whole of their working day, from their arrival to their departure, and all the components of their post have been particularly detailed in every detail (cloakroom, working clothes, hand and work hygiene, working distances, methodology and process for applying the strictest standards, etc.).

## **Reinforced cleaning and disinfection of rooms and common areas**

All of our procedures have been strengthened and expanded.

The rooms are completely disinfected at the departure of each guest.

Frequently touched surfaces are disinfected daily throughout our premises with antiseptic wipes, disinfectants or bleach solutions: door handles, worktops, desks, bedside tables, stair railings, flush buttons, toilet seats, switches, remote controls and computer keyboards.

The cleaning staff is systematically equipped with masks and gloves. Used gloves are discarded and replaced between each room.

## **Management of flows and common areas - Adaptation of our services**

We have organized our house to allow you to enjoy all our services while respecting the minimum safety distances and adapting our services to these constraints.

From your arrival until your departure, we will make sure and with your collaboration to offer you spaces that keep you at a distance from other customers while allowing you to fully enjoy our house.

## **At your service at all times**

Beyond all this, we wish to remain permanently at your disposal to answer your question, your expectations or your needs. Respecting the safety distances we will always be there for you and also reachable by phone or email.

Because we have planned everything, the important thing is to listen to you and to adapt to all situations, as always.

## **Your questions & suggestions**

Questions, suggestions or concerns? Write to us and we will get back to you as soon as possible.